

# Welcome to your new billing statement.

## 1 Account Number & Payment Due Date

This is your 13-digit account number and the date your payment is due.

## 2 Account Pin

You will be prompted by Customer Care to provide this 6-digit security code when inquiring about your account.

## 3 Contact Us

Flexible options to help you reach us.

## 4 Summary

Previous & Current Charges summarizes your past bill amount, payments received and current charges with the total amount due.

## 5 Messaging Center

Important account information or news from Digital West.

## 6 Payment Coupon & Balance Due

Simply tear off and return with your check or money order for the Total Amount Due by the Due Date.

## 7 Payment, Charges & Usage Detail


These sections detail your payments received during the last statement period, current monthly charges, and any usage charges.

## 8 Taxes, Surcharges & Fees

Consolidated details of taxes, surcharges and fees applied to your account, in one simplified section.

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This is a sample bill for demonstration only. Specific services subject to availability. Please contact Digital West for details.



**DIGITAL WEST**

Service Location:  
123 MAIN ST  
SAN LUIS OBISPO, CA 93401-3511  
Account PIN: 123456

Business Name:  
Statement Date:  
Account Number:  
Payment Due Date:  
Invoice Number:

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BILL SAMPLE  
09/10/2021  
2901-1234567-01  
10/23/2021  
123456789-000999

**Reach Digital West**

Website: digitalwest.com  
Telephone: 888-781-9378

**PREVIOUS CHARGES**

Previous Balance	0.00
Payments Received	0.00
Balance Forward	0.00

**CURRENT CHARGES**

High Speed Internet	60.39
Digital Phone	89.41
Taxes, Surcharges & Fees	22.88
<b>Total Current Charges</b>	<b>172.68</b>


**Total Amount Due: \$172.68**

To avoid a late fee, please ensure the total amount due is received by the date listed on the statement.

**IMPORTANT MESSAGES**

**The upgraded billing system is here**

Welcome to your new Digital West bill! We hope you enjoy the new format, more mobility options and easy online access to your account information.



Please visit  
[www.DigitalWest.com/newbill](http://www.DigitalWest.com/newbill)  
for more information.

**REMITTANCE SECTION**

Account Number:	2901-1234567-01
Billing Date:	09/10/2021
Due Date:	10/23/2021
Total Amount Due:	\$172.68
Amount Enclosed:	\$


Please put your account number on your check and make payable to: Digital West. We accept Visa, MasterCard, Discover, American Express, Check or Money Order.


**DIGITAL WEST**

100 Baltimore Drive, Wilkes-Barre, PA 18702

BILL SAMPLE  
123 MAIN STREET  
SAN LUIS OBISPO, CA 93401-3511

Digital West Networks, Inc.  
PO BOX 31001-2714  
PASADENA, CA 91110-2714





**DIGITAL WEST**

Business Name:  
Statement Date:  
Account Number:  
Payment Due Date:

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BILL SAMPLE  
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2901-1234567-01  
10/23/2021

**HIGH SPEED INTERNET**

This section contains monthly data services.

Date	Description	Qty	Amount
10/01-10/31	ADSL - 8M/896k w/Static IP	1	28.95
	Integrated Access Device Lease	1	21.49
	1-4 Static IP Addresses	1	9.95
			<b>\$60.39</b>

**DIGITAL PHONE**

This section contains monthly phone services.

Date	Description	Qty	Amount
<b>805-544-8989</b>			
10/01-10/31	1000 Minutes of Long Distance	1	19.97
	Business Line, Features	1	26.00
	Voice Mail	1	1.50
<b>805-544-8990</b>			
10/01-10/31	Business Line, Features	1	29.95
<b>805-544-8988</b>			
10/01-10/31	Business Line, Analog	1	11.98
			<b>\$89.41</b>

**TAXES, SURCHARGES & FEES**

This section includes the total taxes, fees, and surcharges on both your monthly and non-monthly charges/credits. For an explanation, visit our website <https://www.digitalwest.com/fees>.

Description	Amount
<b>Government Taxes &amp; Fees</b>	
The items below are taxes, surcharges, and fees that we are charging you on behalf of a taxing authority.	
Internet	
County Sales Tax	0.38
State Sales Tax	1.29
City Sales Tax	0.21
Telephone	
Federal Universal Service Fund	6.35
State E911 Equalization Surcharge	0.60
CA Lifeline	3.36
CA Teleconnect Fund Surcharge	0.55
CA Advanced Services Fund	0.73
CA Relay Service and Communications	0.36
CA High Cost Fund A	0.50
State PLUC Tax	0.37
City Utility Tax	6.39

**Digital West Fees**

The items below are fees charged by Digital West to provide your services.

Description	Amount

Conf'd Telephone	1.79
Regulatory Administration Fee-Phone	22.88
<b>Total Amount Due By 10/23/2021</b>	<b>\$172.68</b>